

RustWho Privacy Policy

Effective Date: October 31, 2025 • Jurisdiction: State of Kuwait

1. General Statement

We respect your privacy and are committed to protecting it. This Privacy Policy explains how RustWho ("RustWho", "we", "us", or "our") collects, uses, discloses, and safeguards information when you access our website or application (collectively, the "Service"). By using the Service, you agree to this Privacy Policy and our Terms of Service. RustWho aggregates and organizes information that is already publicly available on the internet from open sources; we do not sell non-public personal data and we present only information that is publicly visible elsewhere or that you voluntarily provide to us.

2. About RustWho and Scope

This Privacy Policy applies to www.rustwho.com and associated apps owned and operated from the State of Kuwait. It covers information we collect directly from you, information collected automatically through your use of the Service, and information we aggregate from publicly available, open-source websites and services that permit such access and use. This Policy does not apply to third-party websites, services, or platforms that we do not control.

3. Definitions

"Personal Data" means information that identifies or can reasonably be linked to a specific individual (e.g., email). "Public Data" means information that is lawfully and publicly available from open sources on the internet, including player names, server lists, timestamps, and statistics that are visible without login on the originating sites. "Processing" means any operation performed on information, such as collection, storage, use, disclosure, or deletion.

4. Account Registration & Authentication

To access certain functionality, you must create an account by providing a valid email address and a password. You are responsible for maintaining the confidentiality of your credentials and for all activity under your account. We use industry-standard encryption in transit and restrict employee access on a need-to-know basis. Unauthorized use of another person's account is strictly prohibited.

5. Categories of Information We Collect

(a) Information You Provide: email address, password, support communications, and preferences. (b) Subscription & Billing: subscription status and identifiers processed by Stripe. RustWho does not receive or store full payment card numbers; Stripe processes payments subject to its privacy policy. (c) Technical/Usage Data: device type, browser, IP address, pages viewed, session duration, and similar telemetry, collected via cookies or similar technologies to operate and secure the Service. (d) Public Data: information we collect, organize, and display from open sources that make such information publicly available, such as player aliases and server metadata. We do not claim ownership over Public Data.

6. How We Use Information

We use Personal Data to: (i) create and maintain accounts; (ii) provide and improve the Service; (iii) communicate with you; (iv) detect, prevent, or investigate fraud, abuse, or violations of our Terms; and (v) comply with legal obligations. We use Public Data and aggregated information to display

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analytics, enable search and discovery, and enhance accuracy and relevance of results. We do not sell Personal Data.

7. Public Data Principles

RustWho displays information that is already public. If Public Data about you appears on RustWho, it is because it appears on external websites that are accessible without login or that otherwise permit public viewing. We encourage requesters to also manage or remove the original source content. Display of Public Data on RustWho does not imply any affiliation with, endorsement by, or partnership with the original source.

8. Opt~~■~~Out & Removal Requests

You may request removal in two ways: • Sensitive Data Removal (free): If content about you contains sensitive information or poses a credible risk of harm, email hello@rustwho.com with details sufficient for us to verify your identity and the content at issue. • Full Service Opt~~■~~Out (subscription): You may subscribe to a paid plan that excludes your profiles from RustWho search results and hides related Public Data displays on our Service. This does not remove the data from the original sources. We will honor legal takedown requests as required by applicable law.

9. Cookies, Analytics, and Advertising

We use cookies and similar technologies to operate the Service, remember preferences, analyze usage, and improve performance. You may adjust your browser settings to refuse cookies; some functionality may be limited. We do not currently serve third~~■~~party advertising in the app. The website may introduce advertising in the future; this Policy will be updated before such changes take effect.

10. Payments via Stripe

Subscriptions are processed by Stripe, Inc. or its affiliates. Stripe is an independent controller of payment information. RustWho does not collect or store full card details. Your use of Stripe is subject to Stripe's policies, including its privacy policy available at <https://stripe.com/privacy>.

11. Information Sharing & Disclosure

We do not sell Personal Data. We share information only with: (i) service providers (e.g., hosting, analytics, customer support, and Stripe) bound by confidentiality obligations; (ii) authorities when required by law, court order, or to protect our rights, users, or the public; and (iii) other parties with your consent. We do not permit vendors to use Personal Data for their own independent purposes.

12. Data Retention

We retain Personal Data only as long as necessary to provide the Service, fulfill the purposes described in this Policy, resolve disputes, enforce agreements, and comply with legal obligations. Account deletion requests can be sent to hello@rustwho.com. Following deletion, residual copies may remain in backups for up to 90 days and will be purged on a rolling schedule.

13. Security Measures

We implement reasonable administrative, technical, and physical safeguards appropriate to the nature of the data, including TLS encryption in transit, hardened hosting, access controls, and monitoring. However, no method of transmission or storage is 100% secure; we cannot guarantee absolute security.

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14. User Responsibilities

You are responsible for keeping your credentials secure and for complying with applicable laws when using the Service. If you believe your account has been compromised, notify us immediately at hello@rustwho.com.

15. Children's Privacy

The Service is not directed to children under 13, and we do not knowingly collect Personal Data from them. If we learn that a child under 13 has provided Personal Data, we will delete it promptly.

16. International Transfers

Your information may be transferred to, stored, or processed in countries other than Kuwait, including where our service providers operate. We take steps to ensure an appropriate level of protection consistent with this Policy.

17. Third■Party Links & Sources

The Service may link to third■party websites or display Public Data originating from third■party sources. We are not responsible for the privacy practices of third parties. We encourage you to review their policies.

18. Requests from Original Data Sources

If you operate a website or service and believe RustWho is displaying Public Data sourced from your platform in a way that you do not permit, contact hello@rustwho.com. Provide the specific URLs and the basis for your request. We will review and, where appropriate, remove or adjust display consistent with our policies and applicable law.

19. Do Not Track

Because there is no commonly accepted industry standard for interpreting browser■based "Do Not Track" signals, RustWho does not currently respond to such signals. You may manage cookies through your browser settings.

20. Changes to this Policy

We may update this Policy from time to time. Material changes will be posted on the Service prior to taking effect, and the "Effective Date" will be updated. Your continued use after the effective date constitutes acceptance.

21. Contact Information & Governing Law

For questions, requests, or complaints, email hello@rustwho.com. This Policy and any disputes are governed by the laws of the State of Kuwait, and you consent to the exclusive jurisdiction of the courts of Kuwait.